



**DEPARTMENT OF SOCIAL SERVICES**

PATRICK MAXWELL, COMMISSIONER

518.884.4140

SARATOGACOUNTYNY.GOV

152 WEST HIGH ST, BALLSTON SPA, NY 12020

October 17, 2023

Dear Supervisor:

The Home Energy Assistance Program (HEAP) for the 2023-24 year is scheduled to commence on Wednesday, November 1<sup>st</sup> for regular benefits and close on March 15, 2024. The emergency benefit component will open January 2, 2024 and remain open through March 15, 2024. The Furnace Repair/Replacement component did not close this year and remains open indefinitely for the 2023-24 HEAP year. Although there are established closing dates, they are contingent on available funding.

The Office for Temporary Disability Assistance (ODTA) has developed the 2023-24 State Plan based on federal funding projections for LIHEAP (Low Income Home Energy Assistance Program) funding. The HEAP benefit amounts remain the same as last year.

Until the HEAP program is operational, any household facing an energy related crisis will be served through our Temporary Assistance emergency programs.

Regular and emergency grant applications will be accepted Monday through Friday 8:00 am until 4:00 pm at the Department of Social Services. Mail-in and on-line application acceptance will be available prior to the opening of the program to households that received a 2022-23 Regular HEAP benefit and contain a vulnerable member- either a member 60 years of age or older, certain individuals that are disabled or children under 6 years of age. After the official opening of the program, mail-in and on-line access is available to all households.

As in previous years, the Office for the Aging (OFA) will accept and process applications for disabled adults and the over age 60 population.

Most households in receipt of recurring Family Assistance, Safety Net Assistance, SNAP and select SSI recipients are categorically income eligible to receive a HEAP grant. Households not categorically eligible must meet gross income guidelines for the month of application.

I have enclosed a summary sheet of the 2023-24 HEAP program highlights for reference when assisting your constituents with energy related issues. If you have any questions about this year's HEAP Program, please feel free to contact me at 884-4140.

Sincerely,

Patrick Maxwell, Commissioner

- Child Protective 518.884.4151
- Preventive 518.884.4152
- Foster Care 518.884.4157
- Family/Adult 518.884.4159
- Fraud 518.884.4163
- Support/Collection 1.888.208.4485
- SNAP 518.884.4155
- HEAP 518.884.4146
- Medicaid 518.884.4148
- Child Care 518.714.4004
- Temporary Assistance 518.884.4144

## 2023-24 HEAP Program

- 2023-2024 Home Energy Assistance Program opens November 1, 2023

- Income Eligibility

<u>Household Size</u>	<u>Monthly Income</u>
1	\$3,035
2	\$3,970
3	\$4,904
4	\$5,838
5	\$6,772
6	\$7,706
7	\$7,881
8	\$8,056
9	\$8,231
10	\$8,407
11	\$8,582

- Regular Benefit Amounts

- Deliverable Fuels (Oil, Kerosene and Propane) - \$900
- Deliverable Wood products (wood, pellets, coal, corn) - \$635
- Utilities/Municipal Electric Heat - \$400

- Applications

- Mail – Saratoga County DSS – HEAP Unit, 152 West High Street Ballston Spa, NY 12020
- Fax – 518-884-4263
- On-line – [mybenefits.ny.gov](http://mybenefits.ny.gov)
- Office drop off – drop box at front entrance – 152 West High Street Ballston Spa, NY